

MENU



# Toll reader errors haunt Lakeland driver

## Tolls issued in error for most of 2014

BY: Jackie Callaway

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VIDEO BY WFTS

No system is perfect.



But the system didn't work for Albert Walker, who spent last year fighting toll fines issued in error.

The notices arrived in the mail each month.

Walker said it felt like he was in the twilight zone. Calls to MDX – the Miami-Dade Expressway Authority – generated a letter last July that confirmed Walker was not liable for the toll tickets.

But the notices kept coming, and by December Walker began to worry he'd lose his license. He called the DMV to no avail. After looking over all of his toll bills, we contacted MDX and asked that they fix the problem.

Three days later in an email MDX blamed the "poor reflectivity of the tag...making the letter f look like a p," an error MDX says it will now mark in the system so that future misreads will be flagged and Walker will be left alone.

We asked MDX about the number of misreads reported and they explained with 200,000 transactions a day it is well under 1 percent and those errors are supposed to be flagged by the system so that they don't repeat themselves.

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